

## **META Group Research into Complex Service Parts Planning (SPP)**

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In late 2004, META Group completed an in depth analysis of the Service Parts Management (SPM) market, concluding that this rapidly developing field is currently being lead by niche vendors with advanced technological differentiators such as Clockwork Solutions. Clockwork was included on this short list of Spare Parts Planning (SPP)/SPM solution vendors, along with such companies as MCA, Xelus, and Servergistics. Complex Service Parts Planning (SPP) is a relatively new market that until recently was supported by fundamentally rudimentary methods for calculating parts replenishments. SPP solutions, such as those offered by Clockwork Solutions, allow clients to insure high levels of customer service while streamlining operations and optimizing inventory. This is accomplished via a comprehensive model of the asset/system and an in depth understanding of the O&M environment.

To find out more and read the text of Meta Group's SPP News Releases, please follow these links:

[Complex Service Parts Planning \(SPP\): Part 1 – The Multi-Echelon Opportunity](#)

[Complex Service Parts Planning \(SPP\): Part 2 – Working Like Clockwork Solutions](#)

### **About Clockwork Solutions**

Clockwork Solutions' proprietary modeling technology, SPAR™, uses unique Monte Carlo algorithms to build comprehensive, reliability-based predictive models of complex assets and their operational and logistical environments, such as a fleet of aircrafts, missile systems, a power plant and its distribution system, a group of chemical plants, etc. Clockwork Solutions' customers include the US Army, Lockheed Martin, Raytheon, EADS Astrium, the Israeli Defense Forces, GE, Chevron, ConocoPhillips, and many others. Clockwork Solutions, Inc. is headquartered in Austin, TX, with an R&D center and International operations headquarters in Israel. Clockwork Solutions is owned by the Formula Group (NASDAQ: FORTY).

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